

Privacy Policy

Christchurch Roofing & Cladding Ltd

1. What is this Privacy Policy about?

1.1 Christchurch Roofing & Cladding Ltd respects your privacy and is committed to protecting your personal information. This policy outlines how we collect, use, and store your data in accordance with New Zealand law.

1.2 This policy applies to all interactions with our business, including through our website, email, phone, and in-person contact.

2. What personal information do we collect?

2.1 We may collect personal information including:

- Full name, email address, and phone number.
- Physical address and property details.
- Billing and payment information.
- Project details and service preferences.
- Any other details voluntarily provided through forms, calls, or emails.

3. How do we collect your information?

3.1 We collect personal information through:

- Quote or service requests submitted on our website.
- Email or phone communications.
- On-site consultations or job bookings.
- Cookies and analytics tools used on our website (non-identifiable tracking).

4. Why do we collect personal information?

4.1 Your information helps us:

- Deliver roofing and cladding services effectively.
- Provide accurate quotes and service follow-up.
- Send invoices and communicate project updates.
- Improve our customer service and offerings.
- Comply with legal obligations (e.g. tax records).

5. Who do we share your information with?

5.1 We may share information only when necessary with:

- Our employees and contractors.
- Third-party service providers (e.g. subcontractors, couriers).
- Regulatory authorities if legally required.
- IT or cloud service platforms used for secure data storage.

5.2 We will never sell or rent your personal information to third parties.

6. How do we keep your data safe?

6.1 We use a combination of physical, electronic, and procedural safeguards to protect your personal information from unauthorized access, use, or disclosure.

6.2 While we take all reasonable steps to secure your data, please note that no system is 100% secure, especially when transmitted over the internet.

7. Your rights and access

7.1 You have the right to request access to your personal data or request corrections at any time by contacting us.

7.2 Requests may require proof of identity and will be processed promptly.

8. Cookies and website tracking

8.1 Our website uses cookies to enhance user experience and gather anonymous analytics data.

8.2 You may disable cookies via your browser settings, although some functionality may be affected.

9. Updates to this policy

9.1 This privacy policy may be updated as needed. The most current version will always be published on our website.

10. Contact Us

10.1 For any questions or concerns regarding this policy or your personal information, please contact us at:

Email: info@roofingandcladding.co.nz

Phone: (+64) 021 221 1568

Address: 19 Kibblewhite Street, New Brighton